

CARES Stakeholder Outreach

VISN 6
MONTH/ YEAR August / 2002

		Audience												
Date	TYPE*	Employ	Vetera	Congre	VSO	Affiliat	Volunt	Union	Local C	DoD	Other	Total	Comments	Response / Action / Impact on Plan
07/29/02	B	43					55					98	VAVS Meeting and Director's Staff Meeting. (Hampton)	Presentation - no feedback
07/29/02	B			1								1	Meeting with Congressman Robert Goodlatte. (Salem)	Dr. Lemons provided briefing
08/01/02	B				10							10	Monthly meeting. (Salem)	Dr. Lemons provided briefing
08/01/02	M				40	2					2	44	2nd Letter from Mr. Hoffmann. (Salem)	Mailed with inserts
08/05/02	M	1200										1200	(Hampton)	Presentation - no feedback
08/05/02	B	35										35	(Salisbury)	
8/5-7/02	M		2000		59							2059	(Hampton)	Presentation - no feedback
08/06/02	E	1200										1200	(Hampton)	Presentation - no feedback
08/07/02	M									1		1	Mailed letter, CARES news release, fact sheet, Q&A's to DoD Lead Agent (VISN)	
08/07/02	B				1							1	AVAMC Strategic Planning Council meeting (AKA-CARES Committee) distributed CARES information to members and VSO attendee Brenda Graham, American Legion North Carolina Chair, VA&R Commission. (Asheville)	
08/08/02	M					3						3	Mailed letter, news release, fact sheet, Q&A's to state hospital association presidents (NC-VA-WV) (VISN)	
08/08/02	M				76							76	Mass mailing (Beckley)	No negative comments
08/08/02	B				22							22	(Salisbury)	
08/10/02	B					8						8	(Salisbury)	
08/14/02	M				1				5			6	Mailed letter from 10N6 regarding CARES 9 Step Process, market designation spreadsheet, proposed market information sheet and market area map. (Asheville)	
08/14/02	B	50										50	(Fayetteville)	
08/15/02	B	12										12	VISN staff viewed CARES Process Overview video (VISN)	

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FG = Focus Groups
TH = Town Hall
W = Website
M = Mailings
E = E-Mails
B = Briefing
O = Other

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08/15/02	B	43						1				44	Presentation at Director's Staff Meeting about CARES process an Market Plans. (Durham)	None. Information only
08/16/02	B	7										7	VISN Clinical Manager showed CARES Process Overview video and discussed CARES with VISN 6 patient advocates. (VISN)	
08/16/02	O				24							24	A 60-minute presentation to VAVS Committee. (Beckley)	No Negative comments
08/16/02	M				9	2	39		2			52	Letter sent with CARES timeline, market plan overview, and map of Market Areas. (Durham)	
08/16/02	M										40	40	NC County Service Officers, Initial & Update. (Fayetteville)	Consistent with plan
08/16/02	B			6								6	(Salisbury)	
08/19/02	M				35	5						40	Were received positively. (Richmond)	No additional questions
08/19/02	E	35										35	Were received positively. (Richmond)	No additional questions
08/20/02	O	62										62	A short video and information on the CARES 9 Step Process was presented to AVAMC supervisors at the Director's Executive Staff Meeting. (Asheville)	
08/20/02	B				70							70	Cumberland County & Onslow County Veterans Councils. (Fayetteville)	Consistent with plan
08/20/02	TH	110										110	(Salisbury)	
08/21/02	B	26					1	3			1	31	Were received positively. (Richmond)	No additional questions
08/21/02	TH	70										70	(Salisbury)	
08/22/02	TH	25										25	(Salisbury)	
08/26/02	E	710						1				711	CARES information to VA Employees. (Fayetteville)	Consistent with plan
08/27/02	O	11										11	Information on the CARES 9 Step Process was presented to staff during Executive Office Staff Meeting. (Asheville)	
08/27/02	M					1						1	Letter to dean, UVA. (Salem)	Response to questions
Total		3639	2000	7	347	21	95	5	7	1	43	6165		

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